

**American Petroleum Institute**  
**Workshop Title: Professional Presenting**  
**Presenter: Francie Dalton**

	POOR	FAIR	AVERAGE	GOOD	EXCELLENT
<b>Evaluation of Presenter</b>				1	38
<b>Overall Program</b>				7	32

**COMMENTS**

Enjoyed the individual attention. The pace was demanding! One heck of a lot of learning well condensed.  
 Francie quickly guided us to be a functioning team, appropriately supportive and critical  
 Exceeded expectations. Hit the mark - bullseye!  
 This program was SO much more productive than I anticipated!  
 She made what could have been a very uncomfortable 2 days fun and interactive! Definitely exceeded my expectations.  
 I now feel more comfortable making presentations  
 Exercises forced me to think on my feet. I learned what I'm good at and what I need to improve.  
 Good job of focusing us, giving us constructive criticism and compliments  
 I have been transformed. Thank you!  
 Best handouts ever! Wish I had these earlier in my career!  
 This was way too much fun to have been work!  
 Thanks for making me more comfortable with interacting with audiences  
 Tips were great!  
 Most useful training our organization has ever provided  
 The most dynamic and helpful trainer I've ever had. Francie is a true professional.  
 Thank you! What you've taught me has made me feel empowered!  
 You're a great teacher. I learned a lot, and would suggest this class to everyone.  
 This program is really great. I got tons of ideas, and it gave me confidence  
 Great use of time. Great consideration of others' needs and feelings.  
 I was impressed with Francie's teaching style  
 Thanks for making it fun!  
 Plato would be proud - you care!!  
 My comfort level is soaring!  
 Each exercise was a foundation for the next, but we didn't realize it until we took each next step. Excellent teaching.  
 Francie does a great job of encouraging a well as critiquing without being harsh.  
 The facilitator challenged us to go beyond what we normally do to be better.  
 I will go forward from this class having a better structure to my presentations.  
 Practical, nitty-gritty help. Well worth my time!  
 Frank critiques without devastating anyone. Honest and direct. Great motivator.  
 Francie is a great source of knowledge. Great job!  
 I was very impressed by her level of knowledge and enthusiasm and the degree of help she gave. Huge value added.  
 I feel confident that I when I present next I will portray a better, more prepared speaker  
 Affirming approach. Great handouts!  
 You gave me SO much more confidence - thanks!  
 Very intense class. Great structure!  
 I improved more than I thought possible. Would that I could have had this course sooner!  
 Exactly what I needed, in the format I needed.  
 I am finally confident enough to give a presentation without driving myself crazy  
 What I thought would be painful was not. It was fun!  
 I have taken other public speaking courses; none have come close to providing this much relevant material.  
 Useful right away, in real life.  
 The confidence that Francie exudes helps to foster an environment of trust.  
 Thank you for your expertise and knowledge. I feel much more confident  
 Excellent, excellent, excellent!!  
 The absolute skill of the instructor exceeded my expectations - she is extremely effective  
 VERY worthwhile. High value. I learned so much - and enjoyed it!

  
 Emily Fletcher, Manager of Human Resources  
 American Petroleum Institute